CCAB Certification Assessment Criteria with marking criteria attached – April 2023 (to be reviewed in 6 months)

The performance criteria need to be consistently demonstrated to an effective level across all areas and all sections in order to meet the requirements for certification. By nature of the assessments there is some flexibility in where some skills may be assessed but by the end of all three stages of the assessment (see table below) all criteria need to have been successfully achieved in order to meet certification.

Throughout the assessment, and at all times you are expected to respect the welfare of the patient and work within your professional boundaries.

Performance criteria	Stage 1. Case log and anonymised copies of client/vet reports and referral paper work.	Stage 2. Theoretical spoken assessment (may include role play and demonstrations but not with client).	Stage 3. Practical animal and client interaction assessment.
	The candidate has seen the presenting		Demonstrate critical evaluation of the
	complaints required for each species (as	The candidate can justify the effective management	needs of the animal species you are
	listed within submitted case log).	and welfare needs of species other than the species	applying to practice in.
	All relevant sections of application form	the application is for (to demonstrate cross species	Consistently and effectively critically
	completed and evidence submitted,	knowledge). This will be discussed in the context of	evaluates the needs of the animal
	including full case log for specified time	multi-species pet homes in relation to presenting	throughout all interactions (where
	period. All presenting complaints required	complaints of the species the application is for.	appropriate to include observation,
	have been signed as being seen and are	Confident and thorough consideration of needs of	demonstration and discussion).
	evidenced in case log.	different species living within home environment	
		with species applying for. Strong and appropriate	Demonstrate and justify how you met the
	The candidate has indicated they have	justification for actions taken with regards to	needs of animals whilst they were under
	knowledge of all presenting complaints	management and welfare which respect the welfare	your duty of care (e.g. when working with
	(required prior to sitting final assessment).	of all species within environment. Consistently	an owner and their pet).
	All relevant sections related to this	operating within professional boundaries and	Consistently strong and appropriate
	completed in application form.	<mark>expertise.</mark>	justification and evidence of meeting the
Critically evaluate the			needs of the animal whilst under the duty of
needs of a range of	Reports for a range/variety of presenting	The candidate can synthesise innovative	care of candidate.
animal species and how	complaints are submitted (these will be	approaches to create appropriate solutions for a	
these may be provided	discussed further in viva) as anonymised	particular context whilst respecting the welfare	
for whilst under your	reports. These will be requested by	needs of species other than the species the	
duty of care (PC1)	assessment panel ahead of exam.	application is for (e.g. within same household).	

Copies of report to vet and owner submitted anonymised and within window requested.

Consistently strong ability to synthesise innovative approaches to problems in a range of contexts whilst protecting welfare of all involved. Consistent flexibility in application of theory demonstrated.

Written reports for owner/client respect the welfare of the patient and the family whilst considering health and welfare legislation, associated codes of practice and other legislation.

Reports provided consistently demonstrate actions which respect the welfare of the patient and family. The advice and structure demonstrate consideration and adherence to health and welfare legislation, associated codes of practice and other legislation.

The candidate has submitted a case log of all presenting complaints which are required for the species being submitted for.

All presenting complaints required have been signed as being seen and are evidenced in case log and this has been submitted with the application. Case reports submitted match those requested from case log.

All reports submitted demonstrate what action is needed for the case and effectively communicate the detail on how it will be structured. There is also effective and clear

The candidate is able to identify how the following relate to a variety of case presentations: the appropriate animal health and welfare legislation, associated codes of practice and other legislation relevant to the animals you are looking to work with. You should be able to justify and demonstrate how you would/have taken action necessary to ensure these are followed. NB These can be discussed in a range of presenting complaints.

Consistent identification and justification of how the above relate to a range of presenting complaints. Applicant expected to demonstrate appropriate level of knowledge of legislation and relevant code of conducts (e.g. CCAB, RCVS) and evidence abiding by these in practice.

Appropriate animal health and welfare legislation, associated codes of practice and other relevant legislation for a range of presenting complaints. discussed in viva (this can include those where reports submitted).

The applicant consistently justifies and defends how their actions include and respect the appropriate animal health and welfare legislation, associated codes of practice and other relevant legislation for all cases discussed. This needs to be evidenced within professional boundaries. Practical training and advice given to the owner during the session is well structured and respects the welfare of the patient and family whist considering health and welfare legislation, associated codes of practice and other legislation. Decisions can be justified in relation to these.

Appropriate and thorough justification of advice given and decisions made throughout practical session. These include appropriate consideration of the welfare of the patient and family whist considering health and welfare legislation, associated codes of practice and other legislation. Advice provided is scientifically sound and consistently clear, effectively communicated and well structured.

Identify the appropriate health animal and welfare legislation, associated codes of practice and other legislation relevant to animals the being worked with and take any action necessary to ensure these are followed (PC2)

communication on the measures taken to ensure advice is followed.

All cases submitted consistently demonstrate effective communication throughout. Where additional information is required for further action, the requirements are clear and specific.

Actions identified and recommended within the report best ensure the well-being of the animal, protecting and promoting welfare both within the short and long term. NB. This needs to consider the constraints of working with owned animals. This also needs to be demonstrated across a range of the presenting complaints, as listed per species.

All cases submitted consistently demonstrate actions which best promote and ensure the wellbeing of the animal/s, protecting and promoting welfare within the short and long term.

Identify and justify (with reference to examples) how your actions in a range of situations best ensured the well-being (this should include physical and emotional welfare) of the animal, protecting and promoting welfare both within the short and long term. Reflect on the constraints incurred when doing this by virtue of the animal being owned by another.

There is consistent justification of how actions taken in a range of situations best respect the wellbeing (both physical and emotional) of the animal/s. This justification relates to both specific long and short term recommendations which are explicitly linked to the problem behaviour. There is evidence of reflection and that advice can be tailored and adapted based on this.

For the species submitting for explain how your actions demonstrate that you have acted in different ways and applied knowledge differently across a range of presenting complaints to best ensure the well-being (this should include physical and emotional welfare) of the animal, protecting and promoting welfare both within the short and long term.

Practical training and advice given ensures the well-being (this should include physical and emotional welfare) of the animal, protecting and promoting welfare both within the short and long term.

Throughout all aspects of the session the applicant consistently synthesises advice which best respects the wellbeing (both physical and emotional) and welfare of the animal/s in short and longer term. Advice provided is consistently clear, effectively communicated and well structured.

Demonstrate throughout your interactions and communication with owner and animal that your actions best ensure the well-being (this should include physical and emotional welfare) of the animal, protecting and promoting welfare both within the short and long term.

The applicant is able to defend how their actions and any advice given during the session. Specifically, in relation to respecting the well-being (this should include physical and emotional welfare) of the animal, protecting and promoting

Identify and act in ways that best ensures the well-being of the animal, protecting and promoting welfare both within the short and long term (PC3)

There is consistent evidence of self-reflection and welfare both within the short and long monitoring of cases throughout (start to end of follow up). This is also accompanied by justification and evidence (examples, follow up session details) Justify how your advice given best ensures as to how actions taken have adapted with this the well-being (this should include physical and emotional welfare) of the animal and reflection and monitoring. Throughout. how it protects and promotes the welfare of recommendations are tailored to individual case specifics and consider individual constraints and the animal (and owner) both within the priorities. short and long term. The applicant is able to justify how the Justify how your actions have best ensured the welladvice given during the session ensures the being of the animal (this should include physical and well-being (this should include physical and emotional welfare), protecting and promoting emotional welfare) of the animal. welfare both within the short and long term when protecting and promoting welfare both in a multi-pet home (e.g. dogs referred but 2 cats in within the short and long term. home too). The applicant is able to justify how their actions and advice given during various case situations ensures the well-being (this should include physical and emotional welfare) of the animal within that environment, protecting and promoting welfare of all animals involved both within the short and long term. This also considers priorities and specific details related to assessment. **NB.** The above all need to be demonstrated across a range of the presenting complaints, as listed per species. Demonstrate ability to gather and critically evaluate Gather evidence about Case reports provide clear details of next Demonstrate ability to gather and critically quality of evidence for the behaviour of the animal the behaviour of the steps where further information/evidence evaluate evidence about quality of evidence animal and the about the behaviour is required (e.g. and the problem(s) for which advice is being sought. for the behaviour of the animal and the problem(s) for which advice is being sought. problem(s) for which missing information). Justify how this has/would be achieved (with advice is being sought reference to examples).

all from sources identified as likely to provide relevant information. This could include direct observation, discussion with owner/keeper. assessments supplied by veterinary surgeons, case history. Critically evaluate the quality of this evidence and act appropriately to remedy any areas of concern or deficiency in it. (PC4)

Case reports are consistently clear and effective in communicating information, are well structured and provide clear next steps and time lines.

Case reports may refer to information obtained during the consultation process (this could include direct observation, discussion with owner/keeper, assessments supplied by veterinary surgeons, case history) when considering assessment/timeline and/or further actions to be taken. Where this occurs, information is clear and relevant.

Throughout case reports submitted, where information is referred to (observations, discussions with owner/vet, timelines etc), and relevant, this is clearly communicated. Where further information is required, the specifics of this are clear.

The applicant consistently demonstrates effective gathering of all information related to the problem(s) for which advice is being sought, critical evaluation of this is applied consistently. This is synthesised and articulated well and clearly links to differentials.

Reflect and justify the formulation of logical differentials at the level of motivation and/or emotion, after evaluating the evidence for and against each in order to formulate a tentative assessment.

Information gathered is consistently reflected upon and synthesised to form logical differentials which include motivation and/or emotion. The differentials are justified through evaluation of evidence both for and against. There is evidence the process focusses on ruling out differentials rather than supporting beliefs (i.e. avoids confirmation bias).

Provide examples and evaluate how the following have been or would be used to provide evidence and information about the behaviour of the animal the problem(s) for which advice is being sought: include direct observation, discussion with owner/keeper, assessments supplied by veterinary surgeons, case history. If there were deficiencies in the evidence or areas of concern (from the above), formulate ways in which this would be remedied. Provide examples where possible.

Critically evaluate how information from the history is used to synthesise differentials. Justify these

This should be demonstrated through discussion with owner/keeper.

Throughout all aspects of the session the applicant consistently gathers and critically evaluates evidence for the behaviour of the animal and the problem(s) for which advice is being sought. Information is gathered through consistently effective communication with the animal's owner/keeper.

Effective communication skills demonstrated with owner to gather information about the behaviour of the animal for which advice is being sought.

Effective communication skills are consistently demonstrated with owner to gather information about the behaviour of the animal for which advice is being sought.

Justify how the actions taken demonstrate ability to gather information from the owner and animal.

The applicant defends how their actions (physical and verbal) demonstrate effective ability to gather information from both the owner/keeper and animal.

Justify how information provided has been critically evaluated.

The applicant is consistently able to justify how information collected from or provided

decisions and processes. Where information is lacking or required in cases the steps taken to gather this is clear, justified and respects welfare.

Reflect on the importance of dynamic professional relationships and interactions with vets as appropriate and justify how this has been utilised for the benefit of the animal. Provide examples which demonstrate you have analysed the situations and selected appropriate strategies for the current case to effectively manage it. Examples

Justify how dynamic relationships with other professionals within the field are utilised for the benefit of the animal. This should be demonstrated through various case scenarios and include reference to other appropriate actions and

strategies selected for individual cases.

by the owner/keeper was critically evaluated throughout the session.

Critically evaluate the effect of physical factors the animal's behaviour including species, breed. parentage, sex, age, medical conditions, physiological status, developmental history and identify those most relevant to the problem(s) and areas of concern identified and for those for which help is being sort. (PC5)

Case reports, where relevant for the case highlight factors which could moderate the development of the problem and alter the likelihood of the behaviour occurring. This may include reference to species, breed, parentage, sex, age, medical conditions, physiological status, and developmental history.

Where appropriate for a given case, factors which could moderate the development of the problem and alter the likelihood of the behaviour occurring (as per examples above) are appraised and clearly communicated.

Demonstrate critical evaluation of physical factors which could affect the animal's behaviour. Factors including species, breed, parentage, sex, age, medical conditions, physiological status, and developmental history should be considered and identification of those most relevant to the problem(s) and areas of concern should be justified. Physical factors which could affect the animal's behaviour are reflected upon and justified in their inclusion and exclusion within the differential list for different case presentations.

Explain how these factors are identified, explored, prioritised and included/excluded in relation to

Justify how physical factors which may influence the animal's behaviour (e.g. species, breed, parentage, sex, age, medical conditions, physiological status, developmental history) have been critically evaluated.

Throughout interactions with the owner/keeper, physical factors which may influence the animal's behaviour (see list above) are effectively communicated and justified, with critical evaluation of this process evident.

should be provided.

Critically evaluate the of impact external factors on the behaviour of the animal, the problem(s) and areas of concern identified and those for which help is being sought, to include: immediate surroundings, wider environment, environmental pressures, ethological requirements, previous experiences. (PC6)

sought.

Physical factors which could affect the animal's behaviour are identified and discussed in relation to differentials and prioritisation of next steps.

relevance for problem of which advice is being

Discuss and defend how external factors such as an animal's immediate surroundings, wider environment, environmental pressures, ethological requirements and previous experiences can have on the behaviour of the animal in relation to the development of problem behaviours.

Critical evaluation of external factors (such as those listed above), which can contribute to and maintain problem behaviour is consistently justified in a range of cases.

The above should be discussed in relation to the species submitted for and across a range of presenting complaints for the species submitted for. Critical evaluation and justification for consideration of the above factors in relation to problem behaviour is consistently demonstrated across a range of cases.

Demonstrate critical justification of the above when considering these on the impact of the problem behaviour(s) as listed for the species submitting for. Consistent justification is evident in the consideration of external factors which can contribute to and maintain problem behaviours. The applicant can expand on this to include specific

Effective communication is evidenced when the above is explained appropriately with the owner/keeper.

Throughout interactions with the owner/keeper effective communication is consistently demonstrated.

Logically argue how external factors such as an animal's immediate surroundings, wider environment, environmental pressures, ethological requirements and previous experiences relate to the behaviour of the animal, the problem (s) and areas of concern identified. Critically evaluate these in a given situation and demonstrate how competing explanations can be ruled out through logical deduction.

Critical evaluation of external factors (such as those listed above), in a given situation are consistently assessed for their contribution to and maintenance of problem behaviour. Assessments made are logically defended through a structured approach which focuses on ruling out competing explanations for the problem behaviour while avoiding tendencies for confirmation bias.

Justify how actions taken specifically map onto the above.

Actions taken as a result of evaluating the information provided in relation to the problem for which advice is being sought is

Where appropriate for a given case, factors which could affect the animal's behaviour. specifically in relation to development of the problem behaviour (as per examples above) are appraised and clearly communicated within their relevant context.

Critically evaluate the impact that husbandry/management practices have had on the behaviour of the animal, the problem(s) and areas of concern identified and those for which help is being sought. including: presence/absence of environmental enrichment. social contact, physical activity, interactions and relationship with owner/keeper and other humans, diet. Critically judge the evidence gathered, distinguishing between competing causes, assumption and explanations for the behaviour, and identify the most appropriate treatment regime for the animal, that is likely to effectively address the problem(s) and concerns identified and the Case reports, where appropriate, provide clear evaluation of the impact of husbandry/management practices have had on the behaviour of the animal in relation to the problem(s) and areas of concern identified and those for which help is being sought. This may include presence/absence of environmental enrichment, social contact, physical activity, interactions and relationship with owner/keeper and other humans, diet.

Consideration into the impact on the above has been appraised with regards to context within the given case, where appropriate.

Where the above are mentioned, they are clearly and concisely explained in relation to the problem behaviour for which advice is being sought. The justification for the advice provided directly relates to the issues identified and is likely to be effective in addressing the problem(s) and concerns identified given the animal's particular set of circumstances.

Where the above have been appraised and appears relevant to a given case this is clearly communicated within the appropriate context.

Consistent evidence is shown on how to motivate owners to engage with and

reflection and recommendations on case management in a range of presentations.

Demonstrate critical evaluation of and reflection upon the evidence gathered and ability to distinguish between competing explanations for, and assumption about the behaviour; identify and justify an appropriate treatment regime for the animal, that is likely to effectively address the problem(s) and concerns identified given the animal's particular set of circumstances.

NB this should be demonstrated consistently across a range of behavioural presentations.

The behaviour modification plan synthesised, clearly addresses the identified priorities of the cases. The actions taken are consistently justified and reflect the assessment of the case. A structured approach to assessment and individualised treatment regime which considers critical evaluation of evidence and not assumption is consistently evident.

Demonstrate critical understanding of and consideration of the impact of environmental enrichment, social contact, physical activity, interactions and relationship with owner/keeper and other humans, as well as diet on the behaviour of the animal, the problem (s) and areas of concern identified.

The factors listed above are critically evaluated in relation to differentials and development and/or maintenance of the problem behaviour for which advice is being sought.

synthesised in effective solutions which are communicated well throughout.

Effectively communicate with the owner/keeper to gather evidence of competing explanation for and assumptions about the behaviour. Once this has been critically evaluated, the conclusions are clearly and effectively communicated to the owner/keeper.

A thorough assessment is constructed and effectively communicated to the owner/keeper. There is evidence of a structured approach which critically evaluates information and does not just focus on supporting assumptions.

An appropriate treatment/behaviour plan is constructed to address problem/concerns identified. This is effectively and clearly communicated to the owner/keeper. Effective demonstration of methods to motivate owners to engage with and maintain the proposed treatment plan effectively.

An appropriately structured and tailored individualised treatment regime is synthesised to address the problem/areas of concern and this is effectively communicated (both verbal and practical where appropriate) to the owner/keeper.

The rationale for the selected treatment/behaviour plan can be defended

Critically evaluate issues concerning the safety, efficacy and reliability of complementary and alternative or nonprescription or prescribed therapies or

products. (PC8)

animal's particular set of

circumstances. (PC7)

maintain the proposed treatment plan effectively. Where issues arise due to unforeseen circumstances, the plan and prognosis is reflected upon and revised accordingly.

Reports submitted consistently communicate actions effectively to promote motivation and engagement from owners/keepers. Reflection on information is evident and reflected in prognosis and monitoring,

In case reports, where complementary and alternative non-prescription prescribed therapies or products are mentioned or recommended, advice provided within the report relates to safety and ethical use in the appropriate sections. In reports submitted where complementary and alternative or non-prescription or prescribed therapies or products are mentioned or recommended there is consistently clear communication as to their safe and ethical use. This is conducted within the applicant's professional role and capacity and in light of knowledge o evidence of alternatives.

Consistent evidence is shown on how to motivate owners to engage with and maintain the proposed treatment plan effectively. Where issues arise due to unforeseen circumstances, the plan and prognosis is reflected upon and revised accordingly. The applicant consistently utilises effective communication, appropriate counselling skills and individual case details to motivate and engage key stakeholders in the development and delivery of behaviour modification plans, from the point of consultation continuing throughout the follow up period.

Demonstrate scientifically sound judgement of issues and evidence relating to the safety, efficacy and reliability of complementary and alternative or non-prescription or prescribed therapies or products.

Consistent critical evaluation is shown in the indication for using complementary and alternative or non-prescription or prescribed therapies or products. The selection and use, as well as monitoring of these products is defended across a wide range of cases.

The above can be discussed confidently and over a broad range of the above in relation to behaviour problems and behaviour modification plans.

The applicant consistently defends the appropriate use of complementary and alternative or non-prescription or prescribed therapies or products across a range of case types. This relates to the evidence for the indication, selection, use and monitoring and reflects safety, efficacy and

in relation to the effectiveness in addressing the problem(s) and concerns identified in the animal's particular circumstances.

Justification for the structure, design and choice of techniques within the behaviour plan are consistently provided within a scientifically defendable framework.

If complementary and alternative or nonprescription or prescribed therapies or products are recommended, these are done so within applicant's professional role and capacity.

If complementary and alternative or nonprescription or prescribed therapies or products are discussed and/or recommended, this is conducted within the applicant's professional role and capacity and in light of knowledge of evidence of alternatives.

Information related to the use of complementary, alternative, non-prescription or prescribed therapies or products are clearly and effectively communicated to the owner

If complementary and alternative or nonprescription or prescribed therapies or products are discussed and/or

	callability. This is posseducted within the court court	and the second state of th
	reliability. This is conducted within the applicant's	recommended, this is conducted and effectively communicated within the
	professional role and capacity and in light of knowledge of evidence of alternatives.	effectively communicated within the applicant's professional role and capacity
	knowledge of evidence of alternatives.	and in light of knowledge of evidence of
		alternatives.
		Demonstrate competency and proficiency
		in teaching others how to use a wide range
		of behavioural modification techniques and
		training aids to address undesirable and
Domonstrate skill and		problematic behaviours.
Demonstrate skill and		The applicant can confidently demonstrate
competency in the		and coach an owner/keeper through any
selection and use of a wide range of		aspects of a structured and tailored individualised treatment regime which is
wide range of behavioural		
modification techniques		synthesised to address the problem/areas of concern. Effective communication will
and training aids to		likely include both verbal and practical
address undesirable and		actions that may also be with the
problematic and be able	Demonstrate competency and proficiency in the	animal/fake animal.
to teach others how to	selection and application of a wide range of	allillaritake allillar.
use these effectively as	behavioural modification techniques and training	Effectively demonstrate proficient
appropriate, to ensure	aids to address undesirable and problematic	communication skills to ensure their
their effective use, and	behaviours. Explain actions taken to ensure their	effective use and protect against their
protect against their	effective use, and protect against their misuse, and	misuse to ensure owners/keepers protect
misuse, and ensure	ensure owners/keepers protect the welfare of the	the welfare of the animal.
owners/keepers protect	animal.	The applicant can effectively guide an
the welfare of the	The applicant can defend and justify their actions	owner/keeper through any aspect of a
animal. (PC9)	and choices to ensure the effective selection,	recommended treatment regime to ensure
a	application and use of behaviour modification	the individual can understand it structure
	techniques and training aids so as to protect against	and rationale. Effective communication will
	their misuse and ensure owners/keepers protect	likely include both verbal and practical
	the welfare of the animal for which the	actions that may also be with the
	techniques/aids are being used.	animal/fake animal.
	tooming a cop a rate of the rest of the re	January rance arminan

		Demonstrate application of the principles of
		animal learning theory to humane training
	Explain and defend which principles of animal	methods to achieve agreed goals.
	learning theory were selected and why, when	
Apply the principles of	recommending treatment/behaviour modification	justify the principles of animal learning
animal learning theory	advice. Clearly explain how these methods	theory selected.
	achieve/aim to achieve the agreed goal.	The applicant can confidently justify how
to humane training methods to achieve	The applicant can consistently justify their actions	the principles of animal learning theory are
agreed goals. (PC10)	with reference to appropriate theory throughout a	based in their recommendations. This is
agreed goals. (FC10)	case (this relates to all aspects of case management	expected to be demonstrated for any
	and advice provided). The advice and techniques	aspects of a structured and tailored
	selected are expected to respect welfare and	individualised treatment regime which is
	promote well-being (both physical and emotional)	synthesised by the applicant to address the
	of animal and family where animal lives.	problem/areas of concern.
	In relation to a number of presentations, justify the	
	particular treatment regimes selected to address	
	the problem(s) versus other possible regimes.	
	The applicant consistently justifies their treatment	
	regime and is able to defend their plan (e.g.	
	selection of techniques and priority of	
	implementation) whilst applying theory to support	
	this.	
		Justify why a particular treatment regime
	Demonstrate the ability to reflect upon this choice	has been selected to address the problem(s)
	and adapt this based on different circumstances	identified, against any other possible
Justify why a particular	whilst considering the constraints of working with	regimes.
treatment regime has	owned animals.	Justification for the choice and structure of
been selected to address	The applicant consistently evidences reflection on	techniques within the behaviour plan are
the problem(s)	case management and monitoring. This information	consistently provided within a scientifically
identified, against any	is synthesised and applied consistently in cases to	justifiable framework and demonstrate
other possible	provide individualisation with the constraints of	addressing the problem/areas of concern.
regimes.(PC11)	that case.	

Devise and implement a structured treatment regimen, that identifies and sets realistic goals and time scales for monitoring of its progress and assessment of its success. (PC12)

and Discuss agree treatment regime with the owner/keeper and others involved with the animal for which advice being sought, rectifying areas of misunderstanding, confusion or concern where appropriate, and obtaining their informed consent. (PC13)

Case reports provided demonstrate ability to clearly structure treatment regimens that identify and set realistic goals.

Case reports demonstrate clearly structured behaviour modification techniques that explicitly map onto the problems/areas of concern; identifying and setting realistic goals for the owner/keeper.

Case reports provide details on monitoring actions and how progress will be monitored.

Case reports clearly state monitoring actions (what will be monitored, frequency of monitoring etc.) and these directly reflect actions taken to address the problem behaviour.

NB. Above should be demonstrated and evidenced for a range of presenting complaints

Demonstrate clear and effective communication through the written case report to provide instruction on the agreed treatment plan.

Case reports clearly communicate the plan, the steps and priorities as part of the behaviour modification plan and appropriate level of instruction for an owner/keeper to implement.

Demonstrate the ability to implement appropriately structured and monitored treatment regimens that identify and set realistic goals. Defend the chosen time scales for monitoring of progress and rationally assess its success.

The applicant consistently justifies how their treatment plan is appropriately structured for the problem behaviour for which advice is being sought. The implementation, timeframes and monitoring in relation to this is defended across a range of case presentations in various settings (see NB below).

NB. This should be demonstrated and evidenced for a range of presenting complaints and should cover a range of animal settings from privately owned, rescue, vet hospital, groomers etc.

Discuss a variety of approaches to plans for given presenting complaints and justify the circumstances that may lead to one being preferred to another.

Justification for the choice, structure and techniques used in a behaviour modification plan is confidently defended within a scientific framework when competing options are available. This is consistently reflected upon when circumstances change.

Clearly and effectively communicate the plan and necessary steps. Justify actions taken to rectify Devise and defend an appropriately structured treatment regimen, that identifies and sets realistic goals and time scales for an owner/care giver.

The applicant can confidently synthesise a tailored and individualised treatment regime which identifies and sets realistic goals to address the problem/areas of concern.

Effectively communicate this to the owner/keeper.

The above is effectively communicated to the owner/keeper.

Justify how this plan may be adapted in relation to different circumstances.

Justification for the choice and structure of the behaviour plan is given and this is confidently reflected upon and adapted in light of changing case circumstances.

Effectively negotiate and communicate with the owner/keeper to agree a treatment plan.

A behaviour modification plan appropriate for the problem behaviour of concern is synthesised with effective communication and significant contribution from the owner/keeper.

Clearly communicate the plan and necessary steps, rectifying areas of misunderstanding, confusion or concern

areas of misunderstanding, confusion or concern where appropriate, and obtaining their where appropriate. informed consent. Any steps of a behaviour modification plan which The recommended behaviour modification are recommended for the problem behaviour of plan synthesised for the problem behaviour be justified and effectively of concern is clearly and effectively concern can communicated. Any areas of misunderstanding. communicated to the owner/keeper and any areas of misunderstanding, confusion confusion or concern are identified and solved or concern are identified and solved through effective communication. through effective communication. Provide examples of interactions with other professionals (to include vet's) where your analysis of the situation within the current context has required referral. Justify and defend the rationale for this as an appropriate strategy for the case. The applicant confidently reflects on situations within their professional capacity where they feel referral onwards was required, these strategies are consistently justified in their appropriateness for the case. Reflect on how family dynamics are considered and utilised to enable effective implementation of treatment regimes. Critical appraisal of the impact of family dynamics on the effective implementation of behaviour modification plans is clearly evident. appropriate Demonstrate effective communication with the Demonstrate levels of Ensure owner/keeper interaction with other professionals, Demonstrate through providing examples of when an owner/keeper to ensure including the need to refer to others with and how you have liaised with other professionals understands their role in understand their role in the delivery of an more specialist skills/qualifications. effective programme of treatment and the the delivery of an (e.g. veterinary surgeons, breeders)

organisations involved in the care of the animals for

which advice is being sought. Justify how your

actions ensured a consistent and appropriate

importance of maintaining the desired

change to behaviour once it is achieved.

Where reports (or other communication

related to the case is supplied) and is

addressed to other professionals within the

effective programme of

and

the

of

treatment

importance

maintaining the desired change to behaviour once it is achieved. Identify and liaise with other professionals (e.g. veterinary surgeons. breeders) and organisations involved in the care of the animals for which advice is being sought to ensure a consistent and appropriate approach to resolution of the problem that both promotes animal welfare and is legally compliant. (PC14)

field, there is consistent evidence that the applicant is working within their professional role and capacity. The reason for referral is clearly communicated.

approach to resolution of the problem that both promotes animal welfare and is legally compliant.

The applicant confidently reflects on a range of situations within their professional capacity where they have liaised with other professionals regarding case management. These actions are consistently justified in their approach and also demonstrate promotion of a concern for animal welfare and adherence to legislation.

The recommended behaviour modification plan synthesised for the problem behaviour of concern is discussed with the owner/keeper with clear opportunity for asking questions and clarifying details. Their role in the implementation of the plan is also clearly communicated, both in the short and longer term.

Justify the circumstances leading to a range of levels of interaction with other professionals, including when to refer to others with more specialist skills/qualifications.

The applicant confidently reflects on situations within their professional capacity where they feel referral onwards would be required, these strategies are consistently justified in their appropriateness for the case, and the applicant.

(Should cover a range of animal settings from privately owned, rescue, vet hospital, groomers etc.)

Demonstrate knowledge and awareness of relevant legislation

Identify any professional, ethical or other issues that have arise when working with the animal, owner/keeper or other individual and take appropriate action to address these. (PC15)

Ensure all recorded actions are in accordance with the applicant's professional qualifications and appreciate the specific responsibility associate with other qualifications e.g. as a veterinarian or clinical psychologist.

Where any records are included within reports, these adhere to current legislation and in keeping with the applicant's professional capacity and qualifications.

Demonstrate ability to identify any professional, ethical or other issues that have arisen when working with the animal, owner/keeper or other individual.

Consistent evidence is provided of a structured and objective approach which reflects ethical consideration of the views of others throughout.

Reflect and provide details on the appropriate action taken to address these issues.

Throughout their interaction with the owner/keeper and their animal the applicant consistently adheres by current health and welfare legislation, associated codes of practice and other relevant professional legislation. Where appropriate, this can be confidently expanded upon to aid in case management

		The applicant is able to reflect on their practice and provide objective examples which evidence effective communication and actions which they can justify in relation to the above.	(e.g. knowledge of ASAB Acc code of conduct for working on vet referral, Dangerous dogs act if need to discuss details with a client).
Explain to the owner/keeper of the animal, through written guidelines or other appropriate system of feedback, the areas of concern regarding their animal that have been identified, their possible causes and the rationale behind the treatment regime selected to remedy these and any other associated issues that have been identified. (PC16) Critically evaluate the effectiveness of the treatment regime through appropriate follow-ups which may include direct observation of the animal and/or liaison with the owner/keeper and others involved with the animal. As appropriate, revise the regime in response to	Demonstrate effective communication with the owner/keeper of the animal through written guidelines provided within the case reports. This communication should be in relation to the following: the areas of concern regarding their animal that have been identified, their possible causes and the rationale behind the treatment regime selected to remedy these and any other associated issues that have been identified. The case reports submitted consistently demonstrate a focus on appropriate priorities and effective communication in all areas listed above.	Demonstrate effective communication, negotiation and motivation skills to enable an owner/keeper to develop a positive disposition towards their understanding of areas of concern regarding their animal that have been identified, their possible causes and the implementation of the chosen treatment regime selected to remedy these and any other associated issues that have been identified. Justification of appropriate counselling skills is evidenced throughout various case presentations. The use of techniques is consistently defended within a scientifically justifiable framework. Reflect rationally on the effectiveness of recommended treatment regimes through follow-up, identify and gather relevant information to enable this. The applicant consistently reflects appropriately on the effectiveness of behaviour modification plans and can defend and expand on how these are monitored for effectiveness. Explain how follow up is conducted and defend the approaches chosen in a given context to include direct observation of the animal and/or liaison with the owner/keeper.	Demonstrate effective communication with the owner/keeper of the animal in relation to the areas of concern regarding their animal that have been identified, their possible causes and the rationale behind the treatment regime selected to remedy these and any other associated issues that have been identified. Effective communication is facilitated and supported by appropriate counselling skills throughout the session. Critically evaluate the effectiveness of the treatment regime through effective communication and observation of the animal and owner. Provide information appropriately during follow-ups which includes direct observation of the animal and/or liaison with the owner/keeper and others involved with the animal. As appropriate, revise the regime in response to this feedback to ensure its effectiveness and success. The applicant critically evaluates the effectiveness of the behaviour modification

			· -
this feedback to ensure its effectiveness and success. (PC17) Maintain required records on each animal	Case report is well written with clear and logical structure with appropriate treatment regime. The case reports submitted all contain scientifically and ethically valid behaviour modification techniques. This is consistently communicated in a clear and logical structure.	Justify how monitoring during follow up is conducted (reference to various cases) and defend how these actions relate to the original problem for which help was being sought for. Demonstrate the ability to gather effective feedback in response to the recommended regime and revise this to ensure effectiveness and success for the animal. Explain and demonstrate how this information is used to adapt the treatment plan. The applicant consistently justifies methods utilised for monitoring during the follow up period of cases. The information collected includes specific measures which is explicitly linked to problem behaviour and advice provided within the behaviour modification plan. Explain how accurate records on each animal are kept and what data is collected. This should include provision of clinical notes and client monitoring. The applicant defends appropriate data storage and management practice which adheres to current legislation. This can confidently be discussed and demonstrated across all areas of professional practice.	Ensure all data is collected and stored in line with data protection requirements. The applicant justifies appropriate data storage and management practice which adheres to current legislation. Demonstrate critical reflection upon the
	The case reports submitted all contain scientifically and ethically valid behaviour modification techniques. This is consistently communicated in a clear and logical	provision of clinical notes and client monitoring. The applicant defends appropriate data storage and management practice which adheres to current legislation. This can confidently be discussed and demonstrated across all areas of professional	storage and management practice which adheres to current legislation. Demonstrate critical reflection upon the appropriateness and success of different
so that it is possible to critically reflect on the appropriateness and success of different treatment regimens and identify any improvements to practice that could be		Demonstrate critical reflection upon on the appropriateness and success of different treatment regimens and provide examples of this. The applicant can demonstrate consistent reflection of their behaviour modification plans and these are and critically evaluated for appropriateness and success.	The applicant demonstrates reflection and critical evaluation of the behaviour modification plan and can discuss appropriateness against other options. Demonstrate the ability to identify improvements in practice related to the appropriateness and success of different

		Demonstrate ability to adapt treatment plan based	The applicant can demonstrate and justify
		on reflection and data collected on the case.	how they would monitor the
		The applicant consistently reflects and critically	appropriateness and success of the
		evaluates their behaviour modification plans and	synthesised behaviour modification plan
		can defend timely adaptations based on	and how this is reflected to improve
		appropriate monitoring where necessary.	professional practice.
		,	
		Demonstrate the ability to identify improvements in	
		practice related to the appropriateness and success	
		of different treatment regimes.	
		The applicant can consistently reflect and critically	
		evaluate their own professional practice and	
		identify improvements based on the reflection of	
		case management and outcome.	
	In writing demonstrate an awareness of	Demonstrate and explain how high levels of	
	own limitations and explain when and how	professional conduct are monitored and adhered to	
	cases would be referred on.	throughout professional practice.	
	If this occurs within a submitted case, the	The applicant can demonstrate and justify how they	
	applicant acknowledges their limitations,	consistently monitor and ensure adherence to high	
	clearly communicating when and how the	levels of professional conduct throughout own	
	case will be referred on.	practice.	
		Demonstrate an awareness of own limitations and	
		explain when and how cases would be referred on.	
		The applicant can clearly justify when and how they	
Maintain a high last t		would refer a case on based on reflection of their	
Maintain a high level of		own limitations and professional capacity.	
professional conduct		Demonstrate effective communication to a client in	
including an awareness of own limitations and		referring a case on.	
refer cases on when		The applicant effectively communicates when and	
appropriate. (PC19)		how they would refer a case approriately.	
appropriate. (PC19)		now they would refer a case appronately.	